

AI Maturity Index Report

Your AI Maturity Level is:

V

Visionaries (leading the way in AI)

Full deployment of a wide range of AI technologies that are delivering as expected. AI skills are present across a number of areas and significant preparations are taking place to further the deployment and use of AI. Strong links exist between the use of AI and its importance to the overall success of the organization's strategy.

What To Do

Push the boundaries: You work for an organization that is leading the way, but you know that competitors will be in your slip-stream. So how do you take AI to the next level?

How To Do It

It's time to consider... what if? Blue sky thinking is required to plot out where you, your competitors and your people are likely to be in 8-10 years time. What will your clients require? What will your people need? How could AI play a part and what's needed for it to evolve? Answer these questions and you'll remain ahead of the curve

Your AI Maturity ranking is:

#5

out of 208 Healthcare respondents

Healthcare

Most (84%) organizations in the healthcare vertical have deployed AI technologies to some extent, with slightly more than the global average looking into predictive analytics (57%) and machine learning (57%). There is a slightly higher focus on developing knowledge and skills (57%) along with investing in supporting IT infrastructure (62%). It is among the verticals where organizations are more likely to see AI assisting in risk (38%) and financial (37%) management areas.

Conclusion

As the vast majority of decision makers believe, AI is inevitable. Some organizations already find themselves actively exploring how the technology can work for them whilst many remain focused on planning their approach. What is clear, however, is that the successful use of AI requires balance: greater automation versus employee engagement, customer satisfaction versus changing business models. The goal? To harness the vast array of possible rewards whilst minimising the many potential risks.

Overall, it is clear that the adoption and use of AI technologies offers an exciting leap forward for many organizations but careful consideration must be placed on the impact of doing so in order to ensure that employees and customers come along for the ride.

Find out more

<http://infosys.com/aimaturity>

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